OCT 302013

# **Sprint**

### REDACTED VERSION AVAILABLE FOR PUBLIC INSPECTION

October 15, 2013

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, SW, Room TW-A325 Washington, DC 20554

Re:

WC Docket No. 11-42

**Sprint Corporation Form 481** 

Dear Ms. Dortch:

Sprint Corporation ("Sprint"), on behalf of Virgin Mobile USA, hereby submits its Form 481 reports in accordance with Section 54.422 of the Commission's Rules (47 C.F.R. § 54.422). A Form 481 was filed for each of the 41 jurisdictions in which Virgin Mobile USA was designated a Lifeline-only ETC. As each Form 481 included two common attachments (a letter from CTIA to Sprint advising that Sprint is deemed compliant with the Voluntary Consumer Code, filed in support of Line 500 of Form 481; and a document entitled "Sprint Business Continuity Program Overview," filed in support of Line 600 of Form 481), only one copy of these attachments is included in the instant filing.

We are submitting two versions of this filing. The first version is unredacted and is marked "CONFIDENTIAL, NOT FOR PUBLIC INSPECTION." An original plus one copy of the confidential version are being submitted.

A second version has been redacted to remove the information relating to network outages and is marked "REDACTED, AVAILABLE FOR PUBLIC INSPECTION." This version is accompanied by a request for confidential treatment of the network outage report section of this form. An original plus one copy of the redacted version are being submitted.

If you have any questions, please contact me at (703) 433-4503.

Respectfully submitted,

/s/ Norina T. Moy

Norina T. Moy Director, Government Affairs

**Enclosures** 

No. of Copies rec'd 1

# Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of	)	•
	)	
Lifeline and Link Up Reform and Modernization	)	WC Docket No. 11-42

# REQUEST FOR CONFIDENTIAL TREATMENT OF SPRINT CORPORATION

Sprint Corporation ("Sprint") hereby respectfully requests that the network outage report section of its Form 481 be treated as confidential and not be made routinely available for public inspection pursuant to 47 C.F.R. §§ 0.457(d) and 0.459. A redacted copy of the network outage reports is being filed separately today for inclusion in the public record.

Network outage reports are information that qualifies as "commercial or financial information" that "would customarily be guarded from competitors," regardless of whether or not such materials are protected from disclosure by a privilege. *See* 47 C.F.R. § 0.457(d); *see also, Critical Mass Energy Project v. NRC*, 975 F.2d 871, 879 (D.C. Cir. 1992) ("[W]e conclude that financial or commercial information provided to the Government on a voluntary basis is 'confidential' for the purpose of Exemption 4 if it is the kind that would customarily not be released to the public by the person from whom it was obtained.").

The highly sensitive network outage information being provided herein is required by 47 C.F.R. § 54.422(b), which is the successor rule to 47 C.F.R. § 54.209(a). Section 54.209(a) was in turn modeled on the outage reporting requirements in 47 C.F.R.

		*	

Part 4. When it adopted the Part 4 reporting requirements, the Commission found that such data present national security and competitive concerns and should be deemed confidential when filed with the Commission. *In the Matter of New Part 4 of the Commission's Rules Concerning Disruptions to Communications*, ET Docket No. 04-35, *Report and Order and Further Notice of Proposed Rulemaking*, FCC 04-188, ¶3 (rel. August 19, 2004) ("This data, though useful for the analysis of past and current outages in order to increase the reliability and security of telecommunications networks in the future, could be used by hostile parties to attack those networks, which are part of our Nation's critical information infrastructure. The disclosure of outage reporting information to the public could present an unacceptable risk of more effective terrorist activity. We therefore will treat the information that will be provided as confidential."). The network outage portion of Form 481 is entitled to be treated as confidential for these same reasons.

Respectfully submitted,

**SPRINT CORPORATION** 

/s/ Norina T. Moy

Norina T. Moy Director, Government Affairs 900 7<sup>th</sup> St., NW, Suite 700 Washington, DC 20001 (703) 433-4503

October 15, 2013

# REDACTED, AVAILABLE FOR PUBLIC INSPECTION

	m 481 - Carrier Annual Reporting Illection Form	$\mathcal{L}_{\mathcal{A}}^{(p)}$	FCC Form 481 OMB Control July 2013	No. 3060-0986/OMB Contro	l No. 3060-0819
<010>	Study Area Code	109010			
<015>	Study Area Name	Virgin Mobile USA LP			
<020>	Program Year	2014			
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaster		·	
<035>	Contact Telephone Number: Number of the person identified in data line <030	913-762-6107 >	· · · · · · · · · · · · · · · · · · ·		
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster@spr	int.com		
ANNUA	LIREPORTING FOR ALL CARRIERS			54.313 Completion Required	Required
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	(check box s	when complete)
<200> <210>	Outage Reporting (voice)	no outages to report	(complete attached worksheet)		
<310>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)		(attach descriptive document)		
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (voice Fixed Mobile 0.0  Number of Complaints per 1,000 customers (broat Fixed Mobile				
<510> <600> <610> <700> <710> <800> <900> <1000> <1010> <1110> <1110>	Service Quality Standards & Consumer Protection  109010me510  Functionality in Emergency Situations 109010me610  Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)?  Voice Services Rate Comparability  Terrestrial Backhaul (Y/N)?  Terms and Condition for Lifeline Customers	(if ye	(check to indicate certification) (attached descriptive document) (check to indicate certification) (attached descriptive document) (complete attached worksheet) (complete attached worksheet) (complete attached worksheet) (s, complete attached worksheet) (check to indicate certification) (attach descriptive document) at, check to indicate certification) (complete attached worksheet) (complete attached worksheet)		
<2000> <2005>	Price Cap Carriers, Proceed to <u>Price Cap Additions</u> Including Rate-of-Return Carriers affiliated with Price Cap Additions Rate of Return Carriers, Proceed to <u>ROR Addition</u>	ice Cap Local Exchange Co	arriers (check to indicate certification) (complete attached worksheet)		
<3000> <3005>			(check to indicate certification) (complete attached worksheet)		

M. C. and Market	rvice Quality-Improvement Reporting llection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013:	
<010>	Study Area Code			
<015>	Study Area Name Virgin Mobile US	EA LP		
<020>	Program Year 2014			
<030>	Contact Name - Person USAC should contact regarding this data  Andrew M.	Lancaster		1.5%
<035>	Contact Telephone Number - Number of person identified in data line <030> 913-762	-6107		
<039>	Contact Email Address - Email Address of person identified in data line <030> andy.m	.lancaster@sprint.com		
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) O		in a
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no ) O		·
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your compan CETC which only receives frozen support, your progress report is only required to address voice telephony service.	y is a		
		Name of Attache	ed Document (.pdf)	<u></u>
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attach	eo occument (.pur)	
<113>	Maps detailing progress towards meeting plan targets			
<114>	Report how much universal service (USF) support was received			
<115>	How (USF) was used to improve service quality			
<116>	How (USF)was used to improve service coverage			
<117>	How (USF) was used to improve service capacity			
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.			
				42

(200) Service Outage Reporting (Voice) Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	109010						
<015>	Study Area Name	Virgin Mobile USA LP						
<020>	Program Year	2014						
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster						
<035>	5> Contact Telephone Number - Number of person identified in data line <030> 913-762-6107							
<039>	39> Contact Email Address - Email Address of person identified in data line <030> andy.m.lancaster@sprint.com							

S Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check		Service Outage	Preventative
					Customers	(Yes / No)	1			- resculative
				1 2 2 2 3 3		1.03/100/	all that apply)	(Yes / No)	Resolution	Procedures
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					W	worksheet		worksheet	worksheet	worksheet

to State out the	ce Offerings including Voice Rate Data lection Form		FCC-Form 481 OMB-Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	109010	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	913-762-6107	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
<701> <702>	Residential Local Service Charge Effective Date  Single State-wide Residential Local Service Charge		

	<a2>:</a2>	CA C (CTTC)		Residential Local	 63>		Mandatory Extended Area	Tarlandia Patragal F
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and F
		<del> </del>						
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<010>	Study Area Code	109010					
<015>	Study Area Name	Virgin Mobile USA LP					
<020>	Program Year	2014					
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster					
<035>	5> Contact Telephone Number - Number of person identified in data line <030> 913-762-6107						
<039>	Contact Email Address - Email Address of person identified in data line <0	0> andy.m.lancaster@sprint.com					

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached ( <i>select</i>
							<u>.                                    </u>	
		<del>                                     </del>						
			e attached			<u> </u>		
		work	sheet					
		<del>                                     </del>						
	<del></del>				<del> </del>		<u> </u>	

(800) Op	erating Companies			FCC Form 481	
Data Coll	ection Form			OMB Control No. 30	60-0986/OMB Control No. ;3060-0819
			The second second	July 2013	The state of the s
<010>	Study Area Code	109010			
<015>	Study Area Name	Virgin Mobile USA	. LP		
<020>	Program Year	2014	<del></del>	and the second of the second o	and the second s
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancast	er	And the second s	
<035>	Contact Telephone Number - Number of person identified in data line <				
<039>	Contact Email Address - Email Address of person identified in data line <	<030> andy.m.lancast	er@sprint.com		
<810>	Reporting Carrier Virgin Mobile USA LP				
<811>	Holding Company Sprint Corporation				
<812>	Operating Company				
<813>	<b>*<a1></a1></b>		<a2> *</a2>	≲a3≥	
•	Affiliates		SAC	Doing Business As Company	or Brand Designation
	Annacs		3,40	boning outsiness to company	or o
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		See a	ttached works	heet	,
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LS 60.25 CB 30			FCC.Form.481 OMB Control No: 3060-0986/OMB Control No: 3060-0819 July 2013
<010>	Study Area Code	109010	
<015>		Virgin Mobile USA LP	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line	<030> 913-762-6107	
<039>	Contact Email Address - Email Address of person identified in data line	e <030> andy.m.lancaster@sprint.com	
Data Collection Form			
<920>	Tribal Government Engagement Obligation		
		Name of Attached Document	(pdf)
	each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal		
		(Yes,No,	
<921>			
<922>	•		
		<b></b>	
		<del></del>	
		<del>                                     </del>	
<928>	Compliance with Cultural Preservation review processes	<del>  </del>	
<929>			
トコとゴク	Compliance with Tribal Business and Licensing requirements.		

	Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Centrol <sup>®</sup> No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code Study Area Name	109010 Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	913-762-6107
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

(1200) Te	rms and Condition for Lifeline Customers			FCC Form 481	
Lifeline				A STATE OF THE PROPERTY OF THE	6/0MB Control No. 3060-0819
Data Coll	ection Form			July 2013 +	
<010>	Study Area Code		09010		
<015>	Study Area Name	v	irgin Mobile USA LP		
<020>	Program Year	2	014		
<030>	Contact Name - Person USAC should contact regarding this data		Andrew M. Lancaster	<del></del>	
<035>	Contact Telephone Number - Number of person identified in data li	ne <030>	913-762-6107		
<039>	Contact Email Address - Email Address of person identified in data I	ine <030>	andy.m.lancaster@sprint.com	<u> </u>	
-1310>	Towns R. Conditions of Voice Tolenham, Lifeline Dians				
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	Na	me of attached document (.pdf)	· · · · · · · · · · · · · · · · · · ·	
		IVa	me of attached document (.pdf)		
<1220>	Link to Public Website	HTTPht	tp://www.assurancewireless.com/F	ublic/TermsandConditions.aspx	
	"Please check these boxes below to confirm that the attached PDF,				
	on line 1210, or the website listed, on line 1220,				
	contains the required information pursuant to §				
	54.422(a)(2) annual reporting for ETCs receiving low-income				*
	support, carriers must annually report:				
<1221>	Information describing the terms and conditions of any voice				
	telephony service plans offered to Lifeline subscribers,				
	, , , , , , , , , , , , , , , , , , ,				
<1222>	But the control of th				
<1222>	Details on the number of minutes provided as part of the plan,				
<1223>	Additional charges for toll calls, and rates for each such plan.				

10/10/2013

Page 9

(2000) Pi	ice Cap Carrier Additional Documentation	e de la companya de	FCCForm'481
Data Col	ection Form		OMB Control No.: 3060-0986/OMB Control No.: 3060-0819
OTRA MICES	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013
<010>	Study Area Code	109010	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year 2	014	
<030>	Contact Name - Person USAC should contact regarding this data A	ndrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	913-762-6107	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
9 - 2 4 4 4 10 10 - 12 + 12 4 4 4 4	reserver all 100 com occupation committee committee and Topical Law and the State of the State o		Notice and the second s
	he boxes below to note compliance as a recipient of Incremental Connect Ame	erica Phase I support, frozen High Cost support, High Cost suppor	t to offset access charge reductions, and Connect America Phase II
	support as set forth in 47 CFR § 54.313(b),(c),(d)	(e) the information reported on this form and in the documents	attached below is accurate.
2040	Incremental Connect America Phase I reporting		·
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		<b> </b>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))		· .
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	}	
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached PDF, on line 2021,		
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a	recipient	
	of CAF Phase II support shall provide the number, names, and addres	ses of	
	community anchor institutions to which began providing access to bro	oadband	
	service in the preceding calendar year.		
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	ation
		· · · · · · · · · · · · · · · · · · ·	

(3000) R	ate Of Return Carrier Additional Documentation		FCC Form 481		
Data Coll	ection Form		OMB Control No. 3060-0986/ON	ИВ Control No.	3060-0819/
			July 2013	Company of the Company	
	109010				
<010>	Study Area Code Study Area Name Virgin M	obile USA LP	······································	<del></del>	<del></del>
<020>	Program Year 2014				:
<030>		drew M. Lancaster			
<035>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	913-762-6107			<del></del>
(0392	Contact Entail Address - Entail Address of person identified in data life Cosoz	andy.m.lancaster@sprint.com		<del>~~~~</del>	
	he boxes below to note compliance on its five year service quality plan (pursu	ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring	compliance with the financial reporting		
		the information reported on this form and in the documents attac	hed below is accurate,		
	Progress Report on 5 Year Plan				
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012,	Name of Attached Document Listing Required Information		1	<del></del>
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.				
(3012) (3013) (3014)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	Name of Attached Document Listing Required Information	(Yes/No) (Yes/No)		· ·
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)				
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<b>!</b>		
(3017) (3018)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information	(Yes/No)	·	· .
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains				
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications				
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows				
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.				
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  Copy of their financial statement which has been subject to review by an				
(3022)	independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		· ·		
(3023)	Underlying information subjected to a review by an independent certified public accountant				
(3024)	Underlying information subjected to an officer certification.		<b>—</b>		
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<u> </u>		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information			<del>:</del>

Data Col	ion - Reporting Carr ection Form	ler FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	109010
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Pers	on USAC should contact regarding this data Andrew M. Lancaster
<035>	Contact Telephone N	umber - Number of person identified in data line <030> 913 ·762-6107
<039>	Contact Email Addres	ss - Email Address of person identified in data line <030> andy.m.lancaster@sprint.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

### Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Virgin Mobile USA LP Name of Reporting Carrier: CERTIFIED ONLINE 10/10/2013 Signature of Authorized Officer: Date Jay Franklin Printed name of Authorized Officer: Title or position of Authorized Officer: Assistant Controller Telephone number of Authorized Officer: 913 762 - 6107 Filing Due Date for this form: 10/15/2013 Study Area Code of Reporting Carrier: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Data Col	ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0919 July 2013
<010>	Study Area Code	109010
<015>	OMB Control No. 3060-0986/OMB Control No. 3060-0989 July 2013  Collos Study Area Code 109010  Collos Study Area Name Virgin Mobile USA LP  Collos Program Year 2014  Collos Contact Name - Person USAC should contact regarding this data Andrew M. Lancaster  Collos Contact Telephone Number - Number of person identified in data line Collos 913-762-6107	
<020>	Data Collection Form  OMB Control No. 3060-0986/OMB Control No. 3060-09819  July 2013  Ontact Name	
<030>	Contact Name - Person U	SAC should contact regarding this data Andrew M. Lancaster
<035>	Contact Telephone Numb	er - Number of person identified in data line <030> 913 - 762 - 6107
<039>	Contact Email Address - E	mail Address of person identified in data line <030> andy.m.lancaster@sprint.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; m agent; and, to the best of my knowledge, the reports and	is authorized to submit the information repo y responsibilities include ensuring the accuracy of the annual data reporting red data provided to the authorized agent is accurate.	
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:		Date:
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier  I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.  Name of Reporting Carrier:  Name of Authorized Agent or Employee of Agent:  Signature of Authorized Agent or Employee of Agent:  Title or position of Authorized Agent or Employee of Agent  Telephone number of Authorized Agent or Employee of Agent:  Study Area Code of Reporting Carrier:  Filing Due Date for this form:		
	• • • • • • • • • • • • • • • • • • • •	· · · · · · · · · · · · · · · · · · ·
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Ag	ent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

Attachments

## (800) Operating Companies Data Collection Form

FCC Form 481, \*OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	109010
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line	<b>(030)</b> 913-762-6107
<039>	Contact Email Address - Email Address of person identified in data line	<030> andy.m.lancaster@sprint.com
<810>	Reporting Carrier Virgin Mobile USA LP	
<811>	Holding Company Sprint Corporation	
<812>	Operating Company	

Affiliates	SAC	Doing Busi	ness As Company or Brand Designation
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Virgin Mobile USA LP	109010	Assurance Wire	ess
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2.2	m 481 - Carrier Annual Reporting illection Form			FCC Form 481 OMB Control No. 3060-0 July 2013	986/OMB Control No. 3060-0819
<010>	Study Area Code	119003	··		
<015>	Study Area Name	Virgin Mobile USA	LP		· · · · · · · · · · · · · · · · · · ·
<020>	Program Year	2014			<u> </u>
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancast	er		
<035>	Contact Telephone Number: Number of the person identified in data line <030	913-762-6107			
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster	esprint.com		
ANNUA	L REPORTING FOR ALL CARRIERS			# * # * # * # * # * # * # * # * # * # *	54.313 54.422 Completion Completion Required Required
<100>	Service Quality Improvement Reporting		(complete attached w	vorksheet)	(check box when complete)
<200> <210>	Outage Reporting (voice) < check box if	no outages to report	(complete attached w	vorksheet)	
<300> <310> <320> <330>	Unfulfilled Service Requests (voice)  Detail on Attempts (voice)  Unfulfilled Service Requests (broadband)  Detail on Attempts (broadband)		(attach descriptive a		
<400> <410> <420> <430> <430> <440> <450>	Number of Complaints per 1,000 customers (voice Fixed Mobile  Number of Complaints per 1,000 customers (broad Fixed Mobile				
<500> <510> <600> <610> <700> <710> <800> <1000> <1000> <1110> <1110> <1110>	Service Quality Standards & Consumer Protection  119003ma510 Functionality in Emergency Situations  119003ma610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability  Terrestrial Backhaul (Y/N)?  Terms and Condition for Lifeline Customers	Rules Compliance	(check to indicate cer (attached descriptive d (check to indicate cer (attached descriptive d (complete attached w (complete attached w (check to indicate cer (attach descriptive d (if not, check to indicate cer (complete attached w (complete attached w	locument) tification) locument) vorksheet) vorksheet) vorksheet) vorksheet) tification) locument) tification)	
<2000> <2005>	Price Cap Carriers, Proceed to <u>Price Cap Additions</u> Including Rate-of-Return Carriers affiliated with Pr				
<3000> <3005>	Rate of Return Carriers, Proceed to <u>ROR Addition</u>	al Documentation W	orksheet (check to indicate cer (complete attached w		

Life and the second	ervice Quality Improvement Reporting illection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		
<015>	Study Area Name Virgin M	obile USA LP	
<020>	Program Year 2014		
<030>	Contact Name - Person USAC should contact regarding this data	ndrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	913-762-6107	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
<110>	Has your company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	(yes / no ) O	
<111>	year plan" filed with the FCC?	(yes / no ) U	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a	
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Do	ocument (.pdf)
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How (USF) was used to improve service quality		
<116>	How (USF)was used to improve service coverage		
<117>	How (USF) was used to improve service capacity		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice)	and the configuration are also repaired		FCCForm 481
Data Collection Form		이 가지 이 병원인 사용하는 경우 마인 이렇게 사용	OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013

<010>	Study Area Code	119003				
<015>	Study Area Name	Virgin Mobile USA LP				
<020>	Program Year	2014				
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster				
<035>	Contact Telephone Number - Number of person identified in data line <030> 913-762-6107					
<039>	Contact Email Address - Email Address of person identified in data line <030> andy.m.lancaster@sprint.com					

<220>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>&lt;</d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number		Outage Start Time		Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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	ce Offerings including Voice Rate Data lection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	119003	·
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	913-762-6107	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
<701>	Recidential Local Service Charge Effective Date 1/1/2013		

<702>

Single State-wide Residential Local Service Charge

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
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<010>	Study Area Code	119003	 	 ·	* .	
<015>	Study Area Name	Virgin Mobile USA LP				
<020>	Program Year	2014				
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster				
<035>	Contact Telephone Number - Number of person identified in data line <03	0> 913-762-6107				
<039>	Contact Email Address - Émail Address of person identified in data line <0.	0> andy.m.lancaster@sprint.com	 			

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance	<d4> Usage Allowance Action Taken When Limit Reached {select</d4>
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		<b> </b>		<del> </del>	<u> </u>			
				<del> </del>				
		Se	e attached					
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Data Col	lection Form				OMB Control No. 3060-0986/OMB Control No. 3060-0819
i i					July 2013
<010>	Study Area Code		119003		
<015>	Study Area Name		Virgin Mobile USA	LP	
<020>	Program Year	<u> </u>	2014		
<030>		USAC should contact regarding this data	Andrew M. Lancas	ter	
<035>		nber - Number of person identified in data line			
<039>	Contact Email Address -	Email Address of person identified in data line	<030> andy.m.lancas	ter@sprint.com	
	4	Virgin Mobile USA LP			
<810>	Reporting Carrier				
<811>	Holding Company	Sprint Corporation			
<812>	Operating Company				
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		Affiliates		SAC	Doing Business As Company or Brand Designation
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